

Obligation information

Data protection and obligation information

1. In order to ensure the integrity, availability and confidentiality of personal data, the Administrator has implemented procedures that allow access to personal data only to authorized persons and only to the extent necessary to perform their official activities. The Administrator applies organizational and technical solutions in order to ensure safe and lawful processing of personal data.
2. Data Administrator:
 - In accordance with Article 13(1) and (2) of Regulation 2016/679 of the Parliament and of the Council (EU) of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC (hereinafter: "Regulation"), we inform that the Administrator of your personal data is PANEK S.A. with its registered office in Warsaw, 208 Grójecka Street, 02-390 Warsaw.
3. Contact to the Data Administrator:

Communication channel	Rent a Car (www.ipanek.pl)	Car Sharing (www.panekcs.pl)
e-mail	bok@panek.eu	bok@panekcs.pl
telephone	(+48) 665 800 000	(+48) 690 20 20 20
address	PANEK S.A. Grójecka 208 st. 02-390 Warsaw	PANEK S.A. Grójecka 208 st. 02-390 Warsaw

4. The Data Protection Officer of PANEK S.A. can be contacted via the following communication channels:

Name	Mateusz Brocki
address	PANEK S.A. Grójecka 208 st. 02-390 Warsaw with an annotation „IOD”
e-mail	iodo@panek.eu

5. In providing our services we collect the following personal data:

Rent a Car (www.ipanek.pl)	Car Sharing (www.panekcs.pl)
name and surname	name and surname
social security number (PESEL)	social security number (PESEL)
telephone number	telephone number
e-mail address	e-mail address
residence	residence
place and date of birth	place and date of birth
number and expiration date of driving license	number and expiration date of driving license
ID number	ID number
geolocation data	geolocation data
company name and address	company name and address
NIP number	NIP number
credit/payment card number and expiration date	credit/payment card number and expiration date
the image of person (in case of rental at a Customer Service Point; removed after 7 days)	image and obverse of the driving license (selfie with a document removed up to 48 hours after account activation)

6. PANEK S.A. processes your personal data for purposes:

- concluding and implementing the Agreement(s) connecting you with PANEK S.A. in accordance with Article 6(1)(b) of the Regulation,
- send answers to your applications and notifications, information about promotions and competitions via e-mail, SMS, MMS or in a mobile application in accordance with Article 6(1)(a) of the Regulation,
- marketing of goods and services of PANEK S.A. and satisfaction surveys of services provided in accordance with Article 6(1)(f) of the Regulation,
- conducting operating activity of PANEK S.A. (e.g. analyses, reports, statistics, verification of payment reliability, etc.) in accordance with Article 6(1)(f) of the Regulation,
- securing the property owned by PANEK S.A., in particular to locate the car in case of its loss, misappropriation or theft and to verify the proper implementation of the Agreement by the Client in accordance with Article 6(1)(f) of the Regulation,
- determine, defend and pursue claims in accordance with Article 6(1)(f) of the Regulation,

- fulfilling the legal obligations incumbent on PANEK S.A. resulting from other legal regulations (e.g. providing information to the authorities entitled to request it, fulfilling court decisions, cooperation with insurers, etc.) in accordance with Article 6 section 1 point c) of the Regulation,
 - the implementation of the recruitment process and the performance of the related obligations arising from the provisions of law related to the recruitment process, in particular from the Act of 26 June 1974 Labour Code (Article 6.1.c RODO),
 - archives in accordance with Article 6(1)(c) of the Regulation.
7. PANEK S.A. entrusts the processing of personal data to the following processing entities::
- Softra Systemy Informatyczne
Św. Michała 43 st.
61-119 Poznań,
 - Systell Systemy Contact Center
Pułuska 10 st.
61-052 Poznań,
 - Beyond.pl Sp. z o.o.
A. Kręglewskiego 11 st.
8. The recipients of your personal data may be:
- persons and entities authorized by PANEK S.A. providing services for the Administrator's business activity (our employees, associates, business partners, service providers, especially in the field of IT etc.),
 - authorized state authorities, insurers and other institutions on the basis of applicable laws,
 - business information companies,
 - the buyer of receivables,
 - business partners, in case of consent.
9. If PANEK S.A. processes personal data on the basis of a legitimate interest of PANEK S.A., personal data will be processed until there is a legitimate interest in processing personal data for a specific purpose, however, the data will not be processed if the Client raises a legitimate objection to such processing, and PANEK S.A. does not demonstrate the existence of valid legal grounds for processing or grounds for establishing, pursuing or defending claims.
10. PANEK S.A. processes personal data:
- until the withdrawal of consent, when the basis for processing is consent,
 - until the statute of limitations for claims under the contract, where the processing is based on the contract,
 - until the moment required by law, when the processing is carried out on the basis of the legal obligation imposed on the administrator,
 - in connection with cookie technology - personal data will be processed until these files are deleted by means of the settings of your browser or other device.
11. In the case of the User's consent to make his personal data available to PANEK S.A. business partners, the scope of the data provided will include (depending on the car used):

driving data (engine temperature, speed and over speed, speed limits, handbrake use, car charge level, battery voltage, open doors, fuel level, overloads, stops, etc.), date of use, driving time, distance, GPS/CAN location, user's driving route, account registration date, date of birth, e-mail, first and last name, driving license category, address of residence/registration, country, account turnover, activity in using the service, PESEL number, gender, e-mail address, number and expiration date of driving license, telephone, arrears, software type (iOS/Android).

12. PANEK S.A. will store your data only for the time necessary to fulfill the purposes specified in point 6 above and will store them for the time necessary to fulfill the Agreements and obligations between the Parties, the period of limitation of claims under the law and the period of storage of documents for tax, accounting and archival purposes.
13. PANEK S.A. shall cease the processing of personal data if you submit a justified objection to such processing and the Administrator fails to demonstrate the existence of valid legal grounds for processing or grounds for establishing, pursuing or defending claims.
14. Your personal data is voluntary, but necessary for the conclusion and implementation of the Agreement between the Parties.
15. You have the right to:
 - access to your data and receive a copy,
 - withdrawal of consent to the processing of personal data (withdrawal of consent does not affect the lawfulness of the processing which was made on the basis of consent before its withdrawal),
 - rectification(s) of their data if they are erroneous or outdated, as well as the right to delete them if the processing of the data does not take place on the basis of the given consent, for the purpose of fulfilling an obligation arising from a legal provision or in the exercise of public authority,
 - restrict or object to data processing (subject to points 16 and 17 below),
 - to file a complaint with the supervisory authority.
16. The data subject shall have the right to object at any time, on grounds relating to his or her particular situation, to the processing of personal data concerning him or her based on Article 6(1)(e) or (f), including profiling on the basis of these provisions. The controller shall no longer process those personal data unless he or she demonstrates that there are compelling legitimate grounds for processing overriding the interests, rights and freedoms of the data subject or grounds for establishing, pursuing or defending claims.
17. Where personal data is processed for the purposes of direct marketing, the data subject has the right to object at any time to the processing of personal data relating to him/her for the purposes of such marketing, including profiling, to the extent that the processing is related to such direct marketing.